

**EAST Search History**

<b>Ref #</b>	<b>Hits</b>	<b>Search Query</b>	<b>DBs</b>	<b>Default Operator</b>	<b>Plurals</b>	<b>Time Stamp</b>
L2	21	379/88.18 and ((user and customer) near3 specif\$6)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/06/21 14:40
L3	19	IVR same ((user and customer) near3 specif\$6)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/06/21 14:41
L12	558	IVR same (personaliz\$3 or customiz\$3)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/06/21 15:08
L15	299	IVR with (personaliz\$3 or customiz\$3)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/06/21 15:12
L16	21	379/201.03 and ((user and customer) near3 specif\$6)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/06/21 15:21

**6/ 21/ 09 4:11:45 PM****C:\ Documents and Settings\ ssing\ My Documents\ EAST\ Workspaces\ Default EAST Workspace 1600x1200.wsp**